

Purpose of This Report

This report serves as the annual plan to increase the number of Asian American persons employed at state agencies, including supervisory, technical, professional, and managerial levels.

For the purposes of this report, the demographic population is referred to "Asian American" to align with past employment plan practice and the Asian American Employment Advisory Council. In some cases, this may not represent the lived experience of the employees who indicate simply "Asian" (without "American") on the hiring race and ethnicity intake forms.

This report serves as the plan to ensure diversity, equity and inclusion for Asian American persons employed or seeking employment in State government. In accordance with 20 ILCS 405/405-120, the Illinois Department of Central Management Services (CMS), submits the following report to the Illinois General Assembly on or before February 1, 2024.

Letter from Raven A. DeVaughn, CMS Director

Honorable Members of the General Assembly:

The Illinois Department of Central Management Services (CMS) is dedicated to working toward achieving a state work force that reflects the rich diversity of our state's residents. This objective directly aligns with our primary goal of ensuring that all Illinois residents have full, equitable access to the services and opportunities the State provides.

This report shares FY23 State employment insights demonstrating a snapshot of our workforce demographics along with highlighting the State's efforts to support diversity in state hiring and employee retention.

We are committed to supporting all state agencies in their efforts to achieve equitable personnel operations. In 2023, CMS strengthened the team that supports the Employment Plan Advisory Councils by expanding from two to eight staff members. Additionally, CMS increased its budget for outreach and recruitment with the goal of meeting the community where they are. We continue to partner with the Governor's Office of Equity to ensure that enterprise-wide efforts are streamlined and complementary.

These objectives and defined action items will guide our efforts in the new fiscal year. We will continue to build upon the success of the goals we have achieved toward a more diverse and representative workforce for the State of Illinois.

We look forward to our continued collaboration with the Illinois General Assembly as well as the Employment Advisory Councils to meet our goals as we endeavor on this journey to foster and further an inclusive and diverse working environment that reflects the people we serve.

Respectfully,

Raven A. DeVaughn Acting Director

Illinois Department of Central Management Services

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Executive Summary

The FY23 Asian American Employment Plan Report provides an analysis of fundamental data to indicate the progress of efforts to develop the State of Illinois as a diverse, inclusive, and accessible employer. Annual data comparisons of current State employees are provided to gauge the success of creating a workforce that reflects the diversity of our State and a workplace that provides equitable opportunities for all.

CMS Diversity & Inclusion produces this report by presenting an annual survey to agencies in accordance with Civil Administrative Code 20 ILCS 405. Of the surveys disseminated in FY23, CMS D&I received a total of 49 responses. These responses are factored into authoring enterprise-wide goals and coordinating the efforts of the Asian American Employment Plan Advisory Council.

A stronger foundation in FY23 allowed CMS to scaffold previous efforts and provide tools for all agencies to use in reaching their Asian American recruitment goals. In 2022, CMS Diversity & Inclusion updated the annual survey to include an opportunity for agencies to demonstrate efforts with qualitative and quantitative evidence. During FY23, agencies were invited to present on their recruitment goals for feedback and recommendations from the Asian American Employment Plan Advisory Council. This new alignment created a space for benchmarking individual agency efforts and enterprise-wide gains.

CMS was proud to demonstrate its commitment to support the efforts of the Asian American Employment Plan Advisory Council and this realignment by hiring the inaugural Asian American Employment Plan Coordinator in 2023.

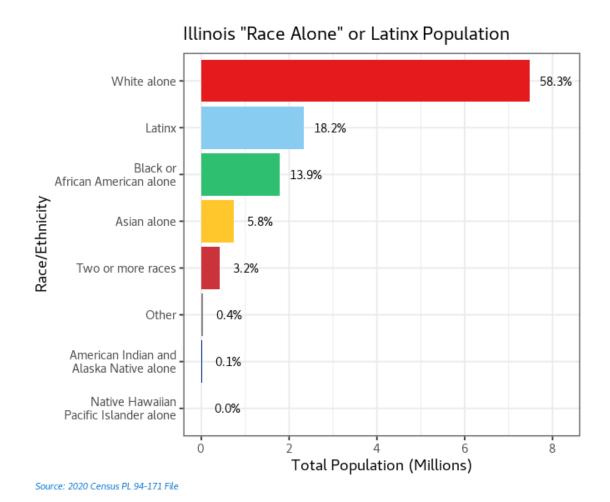
While this report indicates a positive trend in representation over the past five years, the State of Illinois still has a demonstrable need for improvement. CMS Diversity & Inclusion continues its efforts into FY24 as a curator of tools and resources for all agencies in their recruitment of Asian American employees within the State of Illinois.

Illinois' Government Workforce Representation for Asian Americans

As the State's lead in people functions, CMS' role in ensuring that Illinois' workforce reflects its diverse population and offers the appropriate resources for millions of Illinoisans is imperative. Hence, reaching, informing, and connecting with diverse qualified candidates, only strengthens the team of the more than 45,000 individuals who make up the State's workforce.

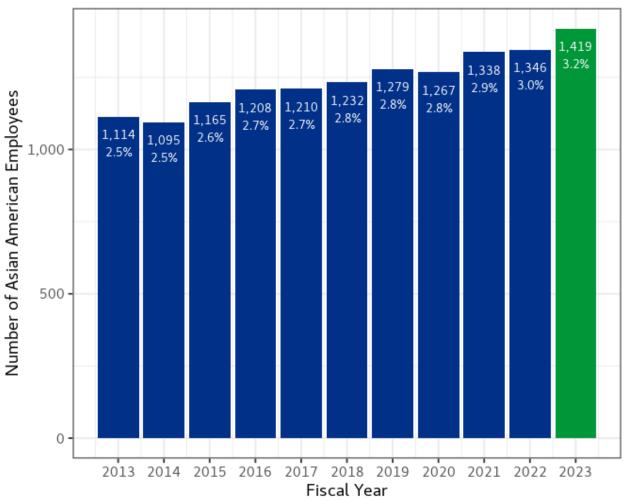
The latest Illinois population trends from the U.S. Census offers context to better understand the State's focus on diversifying its career opportunities. The 2020 census reported that Illinois' population was about 12.81 million. That was a decrease of about 18,000 from the 2010 census (12.83 million total), a difference of -0.1%.

The chart below illustrates the diverse population groups represented in the State with the census categories Race Alone and Latinx (ethnicity). Many individuals may choose to respond to more than one racial or ethnic category. This is referred to by the census as the *alone or in combination* population, which is the method used to report individual population numbers.



The Asian American alone or in combination population in Illinois is 6.6% or about 848,000 people. The chart below illustrates the Asian American population group representation in the State workforce.

Number of Asian American State Employees



Source: CMS Personnel Mainframe

The State's employment insights show that the percentage of total employees who identify as Asian American changed from FY22 to FY23, from 3.0% (1,346) to 3.2% (1,419).

Diversity in Interviews

A total of 169,804 applicants for agency postings and 4,963 structured interview panels were reported by agencies that completed the survey. As the SuccessFactors online application system deploys new segments, it is expected that the CMS data team can better gather this enterprise-wide data and include identity-specific total numbers of applicants who were offered a position.

Applicant Data

Of those 169,804 applicants:

- A total of 79,527 (46.8%) candidates identified as African American, Hispanic, Native American and/or Asian American
- A total of 5,527 (3.3%) candidates identified as Asian American

A total of 8,782 candidates were invited to interview of which 353 (4.0%) identified as Asian American.

Interview Panel Data

Effective January 1, 2022, 20 ILCS 405/405-123 requires that (a) each State agency shall establish the goal of increasing diversity on interview panels. The objective is to increase State employment opportunities provided to women, minority persons, and persons referenced in the goals of the Asian American Employment Plan.

Of the 4,963 structured interview panels a total of 53 (1.1%) interview panels included one or more interviewers that identified as Asian American.

As of June 30, 2023, a total of 5,005 employees were certified by CMS to conduct structured interviews. Of those employees:

- A total of 1,596 (31.9%) certified employees identified as African American, Hispanic, Native American and/or Asian American
- A total of 252 (5.1%) certified employees identified as Asian American

A total of 416 employees' responsibilities routinely included selecting job candidates for interviews. Of those employees:

- A total of 228 (54.8%) identified as African American, Hispanic, Native American and/or Asian American
- A total of 33 (7.9%) identified as Asian American



Asian American New Hire Profile

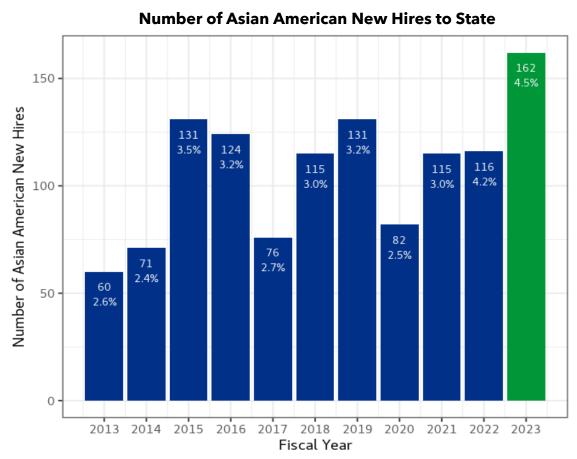
During FY23, 4.4% (162) of new hires onboarded identified as Asian American, 5.6% (9) of the new Asian American hires onboarded in FY23 were senior-level staff (exempt employees, positions appointed by the Governor).

There are other code-covered senior-level positions as well at the State; those titles include Senior Public Service Administrator and Public Service Administrator. In FY22, there were a combined 95 Asian Americans in both categories, compared to 117 for the same in FY23.

As for gender comparisons, in FY23 56.8% of new Asian American employees onboarded were female hires, compared to the statewide female hire rate of 55.8%. In total, as of end of FY23 52.1% (739), of Asian American State employees were women, compared to 50.8% of all State employees.

Of the new Asian American hires in FY23, there were 1.9% (3) who were also veterans, compared to the statewide rate of 6.2% new hires. As of the end of FY23, a total of 3.5% (50) of Asian American State employees were veterans, compared to 14.8% of all State employees.

The table below illustrates the number of new Asian American hires.



Source: CMS Personnel Mainframe

Hires by Agency

The following tables provide a look at how Asian American employees are represented by within agencies according to the data collected by CMS in FY23 (July 1, 2022 – June 30, 2023).

Representation of New Asian American Hires by Agency in FY23

Ascending order for top five agencies with Asian American new hire representation.

	Agency	Number of New Asian American Employees	Total Agency New Hires	% of New Hires (Asian American)
1	Human Services	74	1,149	6.4%
2	Veterans Affairs	22	127	17.3%
3	Innovation & Technology	8	74	10.8%
4	Public Health	8	85	9.4%
5	Corrections	7	745	0.9%

Representation of Total Asian American Employees in FY23 by Agency

Ascending order for top five agencies with Asian American employee representation.

	Agency	Total Number of Asian American Employees	Total Agency Employees	% of Total Agency Employees (Asian American)
1	Human Services	647	13,043	5.0%
2	Innovation & Technology	101	1,149	8.8%
3	Public Health	97	1,132	8.6%
4	Corrections	84	11,772	0.7%
5	Veterans Affairs	65	1,210	5.4%

Agency Survey Reponses

As part of the annual employment plans, CMS includes survey responses from agencies on a variety of topics ranging from recruitment and hiring to employee professional development.

Of agencies responding to the Employment Plan Survey, 16 reported having a liaison to the Asian American community, 29 did not. Agencies were asked if that liaison had decision making authority in four areas; 12 agencies reported that the liaison had decision making authority in Asian American recruitment; 3 with hiring/promotion authority; and 3 for interviews.

A sample of some of the other survey questions are included below.

Question	Total	Asian American	Percent
How many employees in your agency were certified by CMS to conduct structured interviews as of June 30, 2023?	5,005	252	5.0%
How many employees in your agency received tuition reimbursement in FY2023?	74	4	5.4%
How many paid interns did your agency hire during fiscal year 2023?	243	58	23.9%
How many interns did your agency hire during fiscal year 2023?	281	33	11.7%
How many interns did your agency hire during fiscal year 2023 who were unpaid and did not work in exchange for educational credit?	27	4	14.8%

Efforts and Opportunities in Outreach & Recruitment

CMS recognizes there is a prime opportunity to strengthen relationships with Asian American advocacy and career development organizations across the State. When asked, 16 agencies responded having a total of approximately 19 Asian American employees responsible for recruitment and outreach efforts; 33 Asian American employees routinely included in selecting job candidates for interviews; 3 agencies have Asian American employees who are policy makers.

Agencies that indicated that they did not liaise with organizations as part of their diversity and inclusion efforts are identified in the below table.

Agency
Agriculture
Arts Council
Capital Development Board
Civil Service Commission
Commission on Equity and Inclusion
Criminal Justice Information Authority
Educational Labor Relations Board
Emergency Management Agency
Guardianship & Advocacy Commission
Healthcare & Family Services
Housing Development Authority
Juvenile Justice
Labor Department
Military Affairs
Pollution Control Board
Prisoner Review Board
Public Health
Racing Board
Tax Tribunal
Veterans Affairs
Workers Compensation Commission

Agencies that listed partner organizations include:

Agency	Organizations
Aging	Illinois Association of Hispanic State Employees (IAHSE); IDoA DEI Committee
Central Management Services	Arlington Heights Library; Black Action in Public Policy Studies; Catalyst Career Group; Centro for Hispanic & Immigrant Community Opportunities, Decatur; Cass County Welcome Center; Chicago American Indian Community Collaborative (CAICC); Delta Sigma Theta - East St. Louis Recruitment Fair; Dynamic Productions LLC – Puerto Rican Festival; Greater Kankakee Black Chamber of Commerce; Hanul Family Alliance; Heartland Community College; Hispanic Alliance for Career Enhancement (HACE); Hispanic Women of Springfield Organization; Illinois LAtino Council on Higher Education (ILACHE); Kankakee Public Library; Kankakee Workforce Center; Interagency Committee on Employees with Disabilities (ICED); Latino Social Worker's Organization; Lincoln Public Library; Mexican Consulate in Chicago; National Able Network; Near West American Job Center in Pilsen; North Suburban Cook County American Job Center; Pilsen Neighborhood Community Council – Fiesta del Sol; Pilsen Neighbors Community Center; Puerto Rican Bar Association; St. Kateri Center of Chicago - (Serving Native American Community); The Chicago Urban League; University of Chicago's Harris School: Hire Black Harris; Will County Work Force Center; Ombudsman West High School; United States Hispanic Leadership Institute (USHLI); Illinois African American Employment Plan Advisory Council; Illinois Asian American Employment Plan Advisory Council; Illinois Asian American State Employees Association (IAASEA); Illinois Association of Hispanic State Employees (IAHSE); Illinois Association of Minorities in Government (IAMG); Springfield/Sangamon Growth Alliance; Springfield Chamber of Commerce, CAP 1908 Social Innovation Center

Peoria Urban League; Englewood Street Alternative Project; Illinois Legislative Black Caucus Foundation; Chicago Defender Bud Billiken Foundation; Chicago Area Project; Englewood 16th Ward Community Affairs; Alpha Phi Alpha Fraternity Incorporated; Delta Sigma Theta Sorority Incorporated; Illinois District of Church of God in Christ; Chicago Salvation Army; Chinese American Service League; Chinese Mutual Aid Association; South Asian American Policy and Research Institute; Apna Ghar, Inc; Indo-American Center; Midwest Asian Health Association; Project Vision; Pui Tak Center; Chinese Christian Union Church; Muslim Community Center; Coalition for a Better Chinese American Community; Chinese American Museum of Chicago; Chinatown Chamber of Commerce; Asian Americans Advancing Justice - Chicago; Hana Center; KAN-WIN; Vietnamese Association of Illinois; Compañeros en Salud - Aurora: Elgin Hispanic Network - Elgin: Coalición Latinos Unidos de Lake County - Waukegan; Community Alliance -Melrose Park: Quad Cities Hispanic Chamber – Rock Island: Coalition of Latino Leaders – Belvidere: Western Avenue Community Center - Bloomington; Hispanic Women of Springfield, The Latino Roundtable of Southwestern Illinois - East St. Louis; Hispanic Leaders Group of Greater St. Louis, Marshall Square Resource Network - Chicago; Illinois Migrant Council; Latino Social Workers Organization; Illinois Association of Hispanic State Employees (IAHSE); Hispanic Alliance for Career Enhancement (HACE); Illinois Latino Council on Higher Education (ILACHE); Illinois Hispanic Chamber of Commerce; Little Village Chamber of Commerce; HispanicPro Network – Chicago; National Latino Educational Institute - Chicago; Latino Youth High School -Chicago); Central States SER - Chicago; Latin American Recruitment & Education Service (UIC); University of Illinois Career Services; Illinois Coalition for Immigrant and Refugee Rights; St Augustine College; Chicago City Colleges – Adult Education Program; Peruvian Festival; Pilsen Neighbors - Fiesta del Sol; Puerto Rico Parade Committee - Puerto Rican Festival; State Senator Omar Aguino Health Fair; Parent University Resource Fair; Day of the Child Parade & Festival: Chicago Public Schools American Indian Education Festival - American Indian Center: Chicago American Indian Collaborative Education Conference;

Northwestern University Native American & Indigenous Student Alliance - Powwow; St. Kateri Center - Powwow and CPS American Indian Education Program Celebration; American Indian Center of Chicago's Back to School - Powwow; 30th Annual Potawatomi

Chicago City Classic Scholarship Foundation – HBCU; Rosaland Cease Fire; The Black Community Provider Network; Springfield Urban League; Chicago Urban League; Rainbow Push Foundation;

Children & Family Services

Trails - Powwow

Commerce & Economic Opportunity	Illinois Association of Hispanic State Employees (IAHSE)
Corrections	IDES/Workforce; Salvation Army; Goodwill Industries; CMS; Illinois Association of Hispanic State Employees (IAHSE); Latino Caucus of Illinois; Latino Roundtable; NAACP; Illinois Asian American State Employees Association; Asian American Employment Plan Advisory Council; African American Employment Plan Advisory Council; Urban Native Education Conference; Chicago American Indian Collaborative; Midwest SOARRING Foundation; Yellow Ribbon; high schools, colleges, universities, vocational schools, military events, recruiting during drill weekends, community events, and resources fairs
Deaf and Hard of Hearing Commission	Chicagoland Black Deaf Advocates; Illinois Association of the Deaf; Illinois Deaf Latino Association
Employment Security	EEOPWDT; Illinois Association of Hispanic State Employees (IAHSE); Hispanic Employment Plan Advisory Council; Asian American Employment Plan Advisory Council; African American Employment Plan Advisory Council; Native American Employment Plan Advisory Council; Equip for Equality Disability Rights Consortium; Equip for Equality Illinois ADA Project; Jewish United Fund; Illinois Language Justice Coalition; IDES Legal Aid Roundtable; IDES Diversity, Equity, Inclusion, & Accessibility Employee Forum; Illinois Disability Access Coordinators Committee; Illinois Language Access Coordinator Committee; The Chicago Lighthouse; Chicago Hearing Society; St. Patrick Veteran Center; Sauk Valley Area Chamber of Commerce; Quad Cities Veteran's Network; Chicago Cook Workforce Partnership; Catholic Charities; HIRE Chicago; Schaumburg Business Association; Misericordia; Coalition of African American Workers; Children's Home and Aid.
Environmental Protection Agency	University of Illinois Urbana-Champaign Agricultural, Consumer and Environmental Sciences, Millikin University, Bradley University, Illinois Association of Hispanic State Employees (IAHSE), University of Illinois Engineering, University of Illinois Springfield Career Connection, IDES, Decatur Conference Center
Financial & Professional Regulation	Illinois Department of Employment Services (IDES); Harper College; Workforce Center of Will County; Illinois National Guard; Yellow Ribbon; Prairie State College – Veteran's Resource Department

Gaming Board	DuPage College; Illinois Department of Employment Security; Coalition for a Better Chinese American Community (CBCAC); Chicago Urban League; Lake County Workforce Development; African American Employment Plan Advisory Council; Workforce Service Division of Will County; Community Outreach Coordinator for the Illinois Senate Staff; Handshake; Illinois Community Colleges; Illinois APEX Accelerator Program
Human Rights	Illinois Association of Hispanic State Employees (IAHSE)
Human Rights Commission	Mexican American Legal Defense and Educational Fund (MALDEF)
Human Services	IDES; community churches, community workforce centers, colleges and universities, chamber of commerce, community libraries
Innovation & Technology	CMS; Employment Plan Advisory Councils; IDES; Handshake; Capital Area Career Center; Rapid Response; State Representative and Senator sponsored events; colleges, career service offices, and chambers of commerce
Insurance	Illinois Association of Hispanic State Employees (IAHSE); IDES workNet
Investment Board	New America Alliance; Women Investment Professionals (WIP); National Association of State Treasurers (NAST); National Association of Securities Professionals (NASP); Blacks in Government (BIG); John Rogers Internship Program - University of Chicago
Labor Relations Board	CMS
Law Enforcement and Standards Board	CMS
Lottery	DHR; IHEA
Natural Resources	Hispanic Women of Springfield; Illinois Association of Hispanic State Employees (IAHSE)
Property Tax Appeal Board	Various Bar Associations in the Chicago area

Revenue	Chicago Urban League; Springfield Boys & Girls Club; Lanphier High School; Latino Policy Forum; Illinois Asian American State Employees Association; Veterans Affairs Work Study Program; Roll Call Chicagoland; Native Indian American Chicago Public School Association Inner Voice Chicago; Chicago Veterans; Asian American Chamber of Commerce of Illinois; University of Illinois Urbana-Champaign - Asian American and Cultural Center; Northern Illinois University – Asian American Resource Center; Chinese American Service League; Asian Human Services; Asian American Resource and Cultural Center (AARCC); Wounded Warrior Project; Inner Voice; City Year Chicago Org; California Indian Manpower Consortium Inc.; Blue Shamrock Services; Pyramid Partnership Inc.; Metropolitan Family Services; Internships 4 Diversity; Jack and Jill of America Inc.; Poder Works Organization; Erie Neighborhood House Organization; Cook County Veterans Commission; Veterans Pathway to Home; Governors State University Veterans Affairs; Jesse Brown Veterans Affairs Community Resource Referral Center; U.S. Department of Labor VETS Program; Central States SER Little Village Veterans Regional Office Vocational Rehabilitation Program		
State Board of Education	Springfield Urban League; Chicago Urban League; Illinois Association of Minorities in Government; Illinois Association of Hispanic State Employees (IAHSE); National Association for the Advancement of Colored People (NAACP) Springfield Branch; American Indian Center; Asian American Institute; Korean American Community Services; Midwest Association of Hispanic Accountants (DePaul University); National Black MBA Association; El Valor.		
State Board of Elections	Bradley University; University of Illinois Springfield; Eastern University; Illinois Association of Hispanic State Employees (IAHSE); Illinois Wesleyan University; Illinois Department of Human Rights; Springfield Urban League; Black Woman's Bar Association; Chicago Lawyer's Committee for Civil Rights; McHenry County Workforce Board; Illinois WorkNet Center; The Job Center WIOA Program; Lake County Workforce Development; DuPage Workforce Development; Shawnee Development Council; Southern Illinois Workforce Development; Election Centers National Job Board		
State Fire Marshal	CMS; IDHR; The Morton Group; Illinois Association of Hispanic State Employees (IAHSE)		

State Police	Illinois Association of Black Law Enforcement Officers (ABLE) Hispanic Illinois State Law Enforcement Association (HISLEA); Asian American Law Enforcement Association (AALEA)
State Retirement Systems	Illinois Association of Hispanic State Employees (IAHSE)
Transportation	NAACP; National Society of Black Engineers; Society of Hispanic Professional Engineers; Society of Women Engineers

This year, agencies were asked to upload all marketing materials used in promotion of hiring efforts. Of the 49 responding agencies, 12 provided copies of their marketing materials.

The following agencies uploaded PDFs with copies of their promotional materials which can be found in the Appendix.

Agency
Aging
Central Management Services
Corrections
Employment Security
Environmental Protection Agency
Gaming Board
Human Services
Innovation & Technology
Insurance
State Board of Education
State Fire Marshal
Transportation

Internships

Out of 281 internships at the 49 participating agencies, 33 interns were Asian American. Of those participating agencies, 11 noted to have recruited interns from federally designated Asian American and Native American Pacific Islander (AANAPISI) Serving Institutions of higher education across the nation.

The following table expands on the outreach efforts of those 49 participating agencies toward Minority-Serving Institutions (MSIs).

	Historically Black Colleges and Universities	Asian American and Native American Pacific Islander Serving Institutions	Hispanic Serving Institutions	Native American Serving Institutions	None
Aging					Х
Agriculture					х
Arts Council					Х
Capital Development Board					Х
Central Management Services	Х	Х	х		
Children & Family Services					Х
Civil Service Commission					Х
Commerce & Economic Opportunity		х	х		
Commission on Equity and Inclusion					х
Corrections			х		
Criminal Justice Information Authority					Х
Deaf and Hard of Hearing Commission					х

	Historically Black Colleges and Universities	Asian American and Native American Pacific Islander Serving Institutions	Hispanic Serving Institutions	Native American Serving Institutions	None
Educational Labor Relations Board					Х
Emergency Management Agency					Х
Employment Security	×	X	X	х	
Environmental Protection Agency					Х
Financial & Professional Regulation					Х
Gaming Board					х
Guardianship & Advocacy Commission	х	Х	Х	Х	
Healthcare & Family Services					Х
Housing Development Authority	х	X	х	х	
Human Rights Commission		Х	х		
Human Rights Department		X	x		
Human Services		x	x		
Innovation & Technology					Х
Insurance					х
Investment Board		х	х		
Juvenile Justice	х	х	Х	Х	

	Historically Black Colleges and Universities	Asian American and Native American Pacific Islander Serving Institutions	Hispanic Serving Institutions	Native American Serving Institutions	None
Labor Department					x
Labor Relations Board					Х
Law Enforcement Training & Standards Board					x
Lottery					Х
Military Affairs					х
Natural Resources					х
Pollution Control Board					х
Prisoner Review Board					х
Property Tax Appeal Board					х
Public Health	х	х	х	Х	
Racing Board					Х
Revenue			Х		
State Board of Education					х
State Board of Elections					х
State Fire Marshal					Х

	Historically Black Colleges and Universities	Asian American and Native American Pacific Islander Serving Institutions	Hispanic Serving Institutions	Native American Serving Institutions	None
State Police	×		x	x	
State Retirement Systems					Х
Tax Tribunal					X
Transportation	х		х		
Veterans Affairs					х
Workers Compensation Commission					х

Additionally, the table below expands on the outreach efforts of those same 49 participating agencies at community colleges and public state universities throughout Illinois.

	Illinois Community Colleges	Public State Universities	None
Aging			х
Agriculture			х
Arts Council			Х
Capital Development Board		х	
Central Management Services	х	х	
Children & Family Services			х

	Illinois Community Colleges	Public State Universities	None
Civil Service Commission			Х
Commerce & Economic Opportunity		Х	
Commission on Equity and Inclusion			Х
Corrections		X	
Criminal Justice Information Authority			Х
Deaf and Hard of Hearing Commission			Х
Educational Labor Relations Board	Х	Х	
Emergency Management Agency			Х
Employment Security	X	X	
Environmental Protection Agency		Х	
Financial & Professional Regulation		Х	
Gaming Board			X
Guardianship & Advocacy Commission	Х	Х	
Healthcare & Family Services		Х	
Housing Development Authority	Х	Х	
Human Rights Commission		Х	
Human Rights Department			х

	Illinois Community Colleges	Public State Universities	None
Human Services	X	x	
Innovation & Technology		х	
Insurance			X
Investment Board		X	
Juvenile Justice	X	X	
Labor Department			X
Labor Relations Board			Х
Law Enforcement Training & Standards Board			X
Lottery			X
Military Affairs			X
Natural Resources		x	
Pollution Control Board			X
Prisoner Review Board			X
Property Tax Appeal Board			х
Public Health	Х	X	
Racing Board			х
Revenue	Х	Х	

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	Illinois Community Colleges	Public State Universities	None
State Board of Education			х
State Board of Elections			X
State Fire Marshal			X
State Police	Х	х	
State Retirement Systems			Х
Tax Tribunal			X
Transportation	X	X	
Veterans Affairs			X
Workers Compensation Commission			х

CMS Diversity & Inclusion Community Partner Internship

CMS' Diversity & Inclusion developed an internship program in FY22 to strengthen a diverse State workforce pipeline. The internship's equity-based platform leveraged established relationships with community partners and connected State agencies to selected interns from those communities. All agencies that participated in the FY22 in the CMS Monthly Statewide Recruitment Call were invited to develop a project description and host a CMS D&I Community Partner Intern into 2023. The inaugural CMS D&I Community Partner Internship Summer 2022 cohort welcomed six interns into full-time paid positions that paralleled and joined professional development sessions along with those from the Governor's Office.

Spring 2023 included a total of 6 interns and the Summer 2023 had a cohort of 8 interns. The Summer 2023 cohort includes 3 returning interns from the Spring 2023 cohort. As a result, total intern number includes duplicate counts.

Each participating state agency developed a project description, led onboarding, and managed paychecks. All interns successfully completed the program. Out of the 11 program participants, 3 secured extended internship opportunities, and 2 secured full time contracts with the State of Illinois. Unfortunately, many positions were in Springfield with new community relationships which were unable to match them to local positions. CMS Diversity & Inclusion expects to fill a full-time position in Sangamon County who will prioritize in community outreach in FY24.

A total of 17 State agencies submitted 40 positions for either Spring 2023 or Summer 2023 academic year intern projects.

Below are the State agencies that opted to participate in either the Spring 2023 or the Summer 2023 cohorts.

Agency	Total Number of D&I Internship Positions Offered
Abraham Lincoln Presidential Library and Museum	3
Aging	2
Capital Development Board	4
Central Management Services	6
Commerce & Economic Opportunity	8
Children & Family Services	2
Educational Labor Relations Board	2
Emergency Management Agency	4
Employment Security	1
Executive Ethics Commission	1

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Gaming Board	1
Human Services	1
Innovation & Technology	2
Power Agency	1
Revenue	1
State Fire Marshall	1

The chart below details the 2023 interns' self-identification, agency position, college or university enrollment, and community partner that helped select the undergraduate student.

Self-Identification	Agency	Intern Enrollment	Community Partner
African American	Capital Development Board	City Colleges of Chicago, Harold Washington	TRiO Program
African American	Capital Development Board	City Colleges of Chicago, Harold Washington	TRiO Program
African American	Central Management Services	Howard University	Greater Kankakee Black Chamber of Commerce
African American	Employment Security	University of Illinois Springfield	Diversity Center
African American Innovation and Technology		University of Illinois Springfield	Diversity Center
Hispanic Aging		Loyola University	Hispanic Employment Plan Advisory Council
Hispanic Central Management Services		University of Illinois Springfield	Diversity Center
Hispanic Central Management Services		City Colleges of Chicago, Richard J. Daley	City Colleges of Chicago Chancellor
Hispanic Children and Family Services		City Colleges of Chicago, Harold Washington	TRiO Program
Hispanic Educational Labor Relations Board		University of Illinois Springfield	Diversity Center
Hispanic	Human Services	City Colleges of Chicago, Harold Washington	TRiO Program

The below is a full list of CMS Diversity & Inclusion Community Partners who were invited to participate in the 2023 cohorts.

Community Partners
African American Employment Plan Advisory Council
Asian American Employment Plan Advisory Council
Black United Fund
CAP 1908 Social Innovation Center
Casa Guanajuato, Club Kankakee Poder Latino
Chicago State University
Chicago Urban League
Chinese Mutual Aid Association
City Colleges of Chicago – Harold Washington
City Colleges of Chicago – Richard J. Daley
Coalition for a Better Chinese American Community
Greater Kankakee Black Chamber of Commerce
Hispanic Alliance for Career Enhancement
Hispanic Employment Plan Advisory Council
Joliet Junior College – Center for Multicultural Access & Success
Loyola University
Native American Employment Plan Advisory Council
Olivet Nazarene University
Richland Community College
United Chinese Americans
University of Illinois Chicago – Native American Support Program
University of Illinois Springfield – Diversity Center

Asian American Employment Plan: Goals for 2024

- I. The annual Employment Plan Report and the Quarterly Employment Plan Advisory Council meetings are a useful resource for all agencies to draw upon. To this end, agencies shall attend quarterly council meetings even when not scheduled to present. This allows agencies to:
 - a. Take note of upcoming identity-specific events to attend and promote state jobs.
 - b. Take note and apply lessons learned from other presenting agencies.
 - c. Take note and apply any recommendations from the councils on how to best promote current agency openings.
- II. The Asian American Employment Plan Advisory Council has recommended that public service careers be introduced to the community via parents of adolescent students. Their recommendations include leading outreach efforts at high schools with demographically large populations of Asian American students and with those that have parent programs or English as a Second Language programs. CMS will identify school districts that meet these parameters and propose presentations, panel discussions and partnerships for Asian American and Pacific Islander Heritage Month.
 - a. Agencies will be invited to join in any identified or CMS led career fairs.
 - b. Agencies will be invited to serve as co-panelist for public service career workshops.
 - c. Agencies will be invited to serve as co-presenters to help promote State of Illinois employment application process and careers.
- III. Supporting the retention of new and existing Asian American state employees is essential. One way to do so is by helping to create an inclusive workplace. Agencies will have an opportunity to partner with the Illinois Asian American State Employees Association (IAASEA).
 - Agencies will receive and promote IAASEA meeting and event invitations. Agency HR teams should disseminate these to all agency employees.
 - b. Agencies are invited to identify a physical space where these and other employee resource group announcements can be posted and updated.

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- IV. CMS is committed to helping sister agencies build a welcoming workplace and develop relationships in the community that promote state jobs. One way CMS will support agencies is by creating an annual Asian American calendar for recommended dates of celebration and commemoration. CMS will package this with marketing resources that can be used internally and externally for promoting inclusion among current employees, building professional development opportunities for all, and educating prospective applicants about our values. This CMS package from the Diversity & Inclusion team will also include community events and in-house opportunities for agencies to participate, partner and promote.
 - a. Agencies will have the opportunity to package dates and visuals for social media posts.
 - b. Agencies will have the opportunity to join CMS at community partner events.
 - Agencies will have an opportunity to create a welcoming and inclusive workplace for Asian Americans by leading or joining events that are intentionally, identity centered.
 - d. Agencies will have the opportunity to promote these events for members of the agency who may be interested in learning more about the Asian American community.

Asian American Employment Plan Advisory Council

CMS is required per the Civil Administrative Code, to partner and work with Governor-appointed subject matter experts, who make up the Asian American Employment Plan Advisory Council, to examine and assist in providing solutions for the following:

- the prevalence and impact of Asian American state employees;
- the barriers faced by Asian American candidates who seek employment or promotional opportunities in state government;
- additional professional development, education and training opportunities that could be offered to foster the employment and promotion of Asian American employees in state government.

In FY23, the following community and industry leaders were part of the Asian American Employment Plan Advisory Council:



Nimish Jani (Chair) is a trustee for the Township of Schaumburg, first being elected in 2013, then re-elected in 2017. He is a successful small business owner and has been a resident of Schaumburg, IL since 1988. He received his degree from Gujrat University in India, where he completed studies in marketing and journalism. Council Chair Jani has assisted in recruiting, mentoring, and leading campaigns for candidates for local and state offices. He is a well-respected member of the community and enjoys helping people navigate entrepreneurial business cycles.



Grace Chan McKibben is Executive Director of the Coalition for a Better Chinese American Community. Over the past 25 years, Grace has held senior level positions in many diverse organizations including The University of Chicago, Illinois Department of Employment Security, LaSalle Bank, Chinese American Service League, SOS Children's Villages, Common Cause Illinois, Chicago Gay Men's Chorus, and Indo-American Center. In these roles, she created numerous programs that focus on bringing communities together and amplifying the voices and influence of marginalized communities. She has also maintained a freelance consulting practice in translation and language research and owns a consulting company that provides fundraising and communications services. Grace has served on numerous boards and commissions over the years. Grace Chan McKibben has a

Master of Business Administration from Keller Graduate School of Management, as well as a Master of Arts and a Bachelor of Arts from The University of Chicago.



Shree Gurusamy is a social worker by profession with more than 20 years of experience in the field of behavioral health and case management services. She primarily works with the most vulnerable and underserved populations in Illinois. Currently, she is a case manager at Molina Healthcare assisting Medicaid members with home and community based services. Council Member Gurusamy holds a Bachelor's Degree in Family and Child Studies and a Master's Degree in Social Work. She serves on the board of several non-profit organizations and is a community activist and organizer. She has organized women empowerment workshops, community health fairs, public health awareness seminars and voter engagement events in the Indian American

community of Chicago. She volunteers at a community mental health agency and at a food pantry in Woodridge. Recently she was appointed to the Naperville Township Mental Health Board. Shree is an ardent advocate for diversity, equity and inclusion.



Nasir Jahangir is committed to building an equitable representation of Asian American employment within numerous State of Illinois agencies through the works of the Council. In addition to being a veteran of the United States Air Force, he has been a realtor since 2004 and associate broker with a brokerage in the western suburbs, mainly focused in residential and some commercial real estate. Council Member Jahangir joined in 2013, however his involvement in civic engagement and community empowerment with the South Asian community throughout DuPage County and the Western/Northwest suburbs dates back to the early 2000's.He is also a board member of the Illinois Muslim Civic Coalition, in addition to serving in various capacities in local, township and county organizations over the years.



Kalpesh Joshi is currently the elected Upper Midwest Regional Director for the Asian American Hotel Owners Association (AAHOA) and has been a hotelier for over 16 years. He has served in this role since 2015. He is also a member of the AAHOA 2023-2024 Franchise and Industry Relations Committee and serves as a board member on Illinois Hotel and Lodging Association (IHLA). Additionally, he served on the G6 Hospitality (Motel 6/Studio 6) Owners' Advisory Council from 2012 to 2021. Mr. Joshi also serves as an advisory board member for Sewa International, an international non-profit organization. A selfmade, first-generation hotelier, Joshi is an active leader in the Indian community of greater Chicago. He is the past president of Care and Share USA Inc., past vice president of the Federation of Indian Associations – Chicago and served on the board of

directors of the Midwest Asian American Center. As a key supporter of efforts to increase political action within the Indian American community, he has liaised with the Chicago mayor and Illinois governor's offices, served on statewide advisory committees, and participated in bipartisan fundraising efforts for pro-business, pro-Indian American community candidates.



Abin Kuriakose is Chief Strategy and Innovation Officer for World Business Chicago, the City of Chicago's economic development organization. He manages World Business Chicago's flagship innovation and venture programs, driving inclusive growth and opportunity for the region's tech, innovation, and startup economy. Previously, he served as Deputy Chief of Staff, Policy Director, and Community Affairs & Engagement Director for the Cook County Board of Commissioners (Tenth District). During his time with Cook County, he was the Managing Staff Director for the Cook County Board's Workforce, Housing, and Community Development Committee, and the Pension Committee. Council Member Kuriakose is a member of the Community Impact

Advisory Committee for mHUB, and the advisory board for Chicago: Blend. He previously served as senior advisor for the Chicago City Council Asian American Caucus. He's a 2018 Civic Leadership Academy Fellow of the University of Chicago, and a 2022 Emerging Leader for the Chicago Council on Global Affairs. In 2017, Abin was recognized as one of "35-under-35 Young Leaders Making an Impact" by Chicago Scholars.



Lisa Luangsomkham has been teaching high school social studies for 20 years at Joliet Central High School. She also coaches girls' volleyball and badminton. When she is not coaching, she is the sponsor of the Human Relations Club (Diversity Club) and Rho Kappa (Social Studies National Honor Society). Council Member Luangsomkham received her Master's Degree in Educational Administration in 2006 from Governors State University and recently earned her English Second Language endorsement from the University of St. Francis in 2002. Outside of the classroom and gym, she loves doing community work. She is active as vice president and board member of the Multicultural Education Group—am Elgin area based non-profit community organization established in 2013. Multicultural Education Group's mission focuses on embracing

culture, preserving heritage, educating youth, and unity community. Since arriving to the U.S. as a refugee from Laos in 1983, she has lived in Joliet along with her husband, five children, and dog.



Dennis Mondero is a first-generation immigrant born in the Philippines and moved to the Uptown neighborhood of Chicago in 1971. He received his Bachelor's Degree in English from the University of Illinois at Urbana, his Law Degree from Indiana University at Bloomington, and his Master of Law Degree in Real Estate from John Marshall Law School. He is Executive Director of Chinese Mutual Aid Association (CMAA). After some time practicing commercial real estate law, Dennis later joined the City of Chicago as Chief Counsel for the Department of Buildings, then subsequently held positions as Deputy Buildings Commissioner, Deputy Chief of Staff for the Chicago Transit Authority (CTA), and Senior Vice President & Chief Administrative Officer for the CTA. Council Member Mondero also sits on a host of other boards and

community advisory councils including Illinois State Comptroller Susana Mendoza's Advisory Collective and was a member of Chicago Mayor Lori Lightfoot's transition team, on the Public Safety Council.



Hae D. Paul Park came to America as a college student. Upon completing his MBA he was hired by Hilton Hotels Corporation where he was promoted as an executive for the Waldorf Astoria Hotel in New York where all UN functions were held. Five years later, he opened a real estate office after returning to Chicago. He has served the community as President of the Korean American Democratic Committee of Illinois; Chief Advisor and Past President of the Korean Association of Chicago; executive board member and Past President of the Asian American Coalition of Chicago; and founder and Former President of the Federation of Korean Associations USA which represents 2.5 million Korean Americans. Additionally, he was appointed by President Clinton to serve as a board member for the Woodrow

Wilson International Center—a US think tank. He has served as a Democratic Platform committee member and convention delegate. Mr. Park has also served the State of Illinois on the Real Estate Administration and Disciplinary Board under three governors and served the City of Chicago as a member of the Economic Development Commission and as a special ambassador under Mayor Daley. Hae D. Paul Park is a recipient of the Lifetime Service Award from President Obama.

Governing Authority

Civil Administrative Code

https://www.ilga.gov/legislation/ilcs/ilcs5.asp?ActID=235&ChapterID=5

CMS is statutorily designated to develop the Asian American Employment Plan, monitor State agency compliance, and receive agencies' annual reports regarding their efforts to implement the prior year's Asian American Employment Plan. CMS Sends state agencies an annual Asian American Employment plan survey to gather the necessary data. CMS takes agency responses at face value.

Agency survey responses include metrics as representation in top leadership positions, interview panel diversity, diversity of human resources staff, and career development participating rates.

Methodology

Data included in the Employment Summary, Leadership, Gender, and Veteran sections of this document are sourced from data collected on employee statistics and hiring statistics. Notes on these data sets immediately follow. Employee statistics are based on annual snapshots of the CMS Personnel Mainframe database from 2008 to present. This is a change in methodology from past years to allow this report to better compare employee counts across multiple years. Numbers will not be directly comparable to past reports.

Race/Ethnicity: Employee race and ethnicity is self-identified from a mutually exclusive list of possible races and ethnicities. While the process is being reformed, individuals in these data sets were not given the opportunity to identify with more than one race or ethnicity. New Hires: Employees are identified as a new hire in the year which they are first shown in the CMS Personnel Database. Employees which switch agencies or are employed with the State less than a full year may not be counted. Employees are identified as a new hire based on the FY23 CMS Personnel Mainframe snapshot. Given transaction processing times, these data do not always match with those who were hired during the year. This methodology was chosen to allow for better year-over-year analysis and may not match agency-level statistics on hiring during the same period. Senior Roles: Employees where employee status is "F" and the position exempt code is "1" or "3."

Data on community liaisons, interviewing, and internships are sourced from the Employment Plan Survey of State of Illinois Agencies.

Contact Information

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Data Sourcing

Ascending order by number of Asian American new hires.

Representation of New Asian American Hires by Agency in FY23

	Agency	Number of New Asian American Employees	Total Agency New Hires	% of New Hires (Asian American)
1	Human Services	74	1,149	6.4%
2	Veterans Affairs	22	127	17.3%
3	Innovation & Technology	8	74	10.8%
4	Public Health	8	85	9.4%
5	Corrections	7	745	0.9%
6	Revenue	7	96	7.3%
7	Children & Family Services	6	354	1.7%
8	Healthcare & Family Services	6	142	4.2%
9	Employment Security	3	40	7.5%
10	Environmental Protection	3	63	4.8%
11	Financial & Professional Regulation	3	39	7.7%
12	Central Management Services	2	65	3.1%
13	Commerce & Economic Opportunity	2	37	5.4%
14	Criminal Justice Authority	2	14	14.3%
15	Insurance	2	33	6.1%
16	State Police	2	39	5.1%
17	Guardianship & Advocacy	1	17	5.9%
18	Juvenile Justice	1	48	2.1%
19	Labor	1	17	5.9%
20	Labor Relations Board	1	4	25.0%
21	Lottery	1	5	20.0%

Table only includes agencies which hired Asian Americans (21 agencies excluded).

Representation of Total Asian American Senior Hires in FY23 by Agency

Ascending order by number of total Asian American senior-level hires by agency.

	Agency	Number of New Asian American Senior Employees	Total Agency New Senior Hires	% of New Senior Hires (Asian American)
1	Human Services	3	15	20.0%
2	Central Management Services	1	7	14.3%
3	Children & Family Services	1	7	14.3%
4	Commerce & Economic Opportunity	1	7	14.3%
5	Guardianship & Advocacy	1	1	100.0%
6	Innovation & Technology	1	6	16.7%
7	Revenue	1	1	100.0%

Table only includes agencies which hired Asian Americans as senior employees (26 agencies excluded).

Representation of Total Asian American Employees in FY23 by Agency

Ascending order by number of total Asian American employees.

	Agency	Total Number of Asian American Employees	Total Agency Employees	% of Total Agency Employees (Asian American)
1	Human Services	647	13,043	5.0%
2	Innovation & Technology	101	1,149	8.8%
3	Public Health	97	1,132	8.6%
4	Corrections	84	11,772	0.7%
5	Veterans Affairs	65	1,210	5.4%
6	Revenue	64	1,286	5.0%
7	Children & Family Services	58	2,992	1.9%
8	Employment Security	48	1,041	4.6%
9	Healthcare & Family Services	47	1,694	2.8%
10	Environmental Protection	45	654	6.9%
11	Financial & Professional Regulation	22	426	5.2%

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12	State Police	21	911	2.3%
13	Transportation	12	2,182	0.5%
14	Central Management Services	11	665	1.7%
15	Natural Resources	10	1,108	0.9%
16	Insurance	9	212	4.2%
17	Juvenile Justice	9	710	1.3%
18	Commerce & Economic Opportunity	8	299	2.7%
19	Workers' Compensation Commission	7	104	6.7%
20	Criminal Justice Authority	6	83	7.2%
21	Labor	6	90	6.7%
22	Gaming Board	5	170	2.9%
23	Human Rights Department	5	122	4.1%
24	State Retirement Systems	5	93	5.4%
25	Emergency Management Agency	4	87	4.6%
26	Guardianship & Advocacy	4	120	3.3%
27	Capital Development Board	3	47	6.4%
28	Lottery	3	149	2.0%
29	Aging	2	139	1.4%
30	Agriculture	2	376	0.5%
31	Arts Council	2	14	14.3%
32	Labor Relations Board	2	14	14.3%
33	Human Rights Commission	1	16	6.2%
34	Independent Tax Tribunal	1	1	100.0%
35	Investment Board	1	2	50.0%
36	Law Enforcement Training & Standards Board	1	26	3.8%
37	Military Affairs	1	123	0.8%

Table only includes agencies which currently have Asian American employees (16 agencies excluded).

Appendix

Individual agency outreach materials and all agency survey answer documents can be found online as 2023 Employment Plan Appendix at:

https://cms.illinois.gov/personnel/dep/asianep.html