

Body Worn Camera Reporting Information

The Carol Stream Police Department currently has sixty (60) sworn officers. All sixty (60) sworn officers are issued a body-worn camera (BWC). The Carol Stream Police Department utilizes Watch Guard Vista BWCs.

Technical Issues

The Carol Stream Police Department did experience some technical issues. The main technical issues have included: Battery life, battery charging issues requiring the replacement of camera batteries, docking issues that delayed the uploading of data, and software errors that made the camera inoperable, which required replacement of the camera through the manufacturer.

Review Process

Supervisors are authorized to review relevant recordings any time they investigate alleged misconduct or reports of meritorious conduct or whenever such recordings would be beneficial in reviewing a member's performance. Supervisors will randomly review recordings pertaining to their area of responsibility to ensure the equipment is operating properly and that officers are using the cameras appropriately and in accordance with training and department policy. The selection of recordings will be conducted in an impartial manner that promotes an equitable review of video footage from all officers under the supervisor's chain of command. Supervisors shall not review recordings for the sole purpose of searching for violations of department policy or law not related to a specific complaint or incident.