To: Honorable Members of the Illinois General Assembly

From: Dulce M. Quintero, Secretary Designate, Illinois Department of Human Services

Date: July 03, 2024

Re: Data Governance and Organization to Support Equity and Racial Justice Act Section 20-15(a) Report

This report is issued pursuant to the provisions of Section 20-15(a) of the Data Governance and Organization to Support the Equity and Racial Justice Act ("the Act") (20 ILCS 65/20-1). The Act requires the Illinois Department of Human Services (IDHS) to report statistical data on the racial, ethnic, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language demographics of program participants for each major program that IDHS administers.

Introduction

In the first annual Data Governance and Organization to Support Equity and Racial Justice Act Report, dated March 31, 2024, IDHS identified the following major programs and corresponding participant populations for analysis:

- 1. Temporary Assistance for Needy Families (TANF)
- 2. Supplemental Nutrition Assistance Program (SNAP)
- 3. Medical
- 4. The Emergency Food Assistance Program (TEFAP)
- 5. Emergency and Transitional Housing (ETH)
- 6. Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- 7. Teen REACH
- 8. Title XX Donated Funds Initiative (DFI) Senior Services
- 9. Substance Use Disorder Treatment and Intervention
- 10. Child Care Assistance Program
- 11. FIRST.IL
- 12. Vocational Rehabilitation
- 13. Domestic Violence Prevention

For each major program identified in the IDHS March 2024 report, this report will provide statistical data, where available, for each demographic disposition enumerated in the Act: race, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language.

Section 20-15(e) of the Act states "if the Board or Department is unable to begin reporting the data required by subsection (a) by July 1, 2022, the Board or the Department shall state the reasons for the delay under the reporting requirements."

As of the date of this report, IDHS has not yet begun reporting certain subsets of the data required in the statute, which varied depending on the program, because the IDHS programs do not currently collect that data and the change management process is not yet fully implemented. This information is reflected in both the "Methodology" and "Statistics" sections of this report.

Change Management Efforts and Potential Challenges

IDHS has identified what data is currently not being collected in the identified subset of programs. There are over 100 IDHS programs that serve customers across Illinois, with multiple and differing data collection systems and/or processes. Additionally, some of these systems and/or processes are subject to different federal reporting requirements. IDHS will continue gathering information from programs on the various data collection efforts and challenges and will use that information to inform an overarching data collection plan.

There will be significant challenges in aligning data collection efforts across all IDHS major programs, including updating program applications, updating program information, accessing shared data from other State agencies (i.e., IDHS program data that is collected and maintained by other State agencies), and ensuring external partner data collection capacity and compliance. Additionally, procurement efforts and timelines may impact expanded data collection efforts in the event that new and/or updated systems are required. Lastly, there will be a training component for both internal and external personnel that must be completed as part of our implementation process. In light of that, a number of change management processes are occurring across IDHS to address the demographic data collection and reporting challenges. IDHS is confident that given appropriate time and resources, these challenges can be addressed.

Methodology

For this report, program participants are defined as "any individual who receives program services or interventions directly from State agency staff, contractors, or grantees". The program participants count is the number of distinct individuals that have been identified as program participants regardless of demographic category. The data provided by program participants has not been audited for completeness and quality, therefore, no baseline for comparison has been established.

1) Temporary Assistance for Needy Families (TANF)

Date Pulled: June 10, 2024

The IDHS Division of Family and Community Services uses Business Objects, which is a software application that pulls information from the IDHS Integrated Eligibility System (IES). IES is used by providers to enter data provided by the customers applying for benefits to assist in determining eligibility for the SNAP, TANF, and Medicaid programs.

To determine a count for each program, a filter is added to the Business Object Report and then the program calculates the number based on what has been entered into IES. Along with the filters, other analysis tools are used to get a breakdown of the required data elements such as the age groupings, disability status, gender, etc.

Gender identity and sexual orientation data are not currently collected for these programs. The addition of these data fields is being addressed through ongoing change management efforts.

2) Supplemental Nutrition Assistance Program (SNAP)

Date Pulled: June 10, 2024

The IDHS Division of Family and Community Services uses Business Objects, which is a software application that pulls information from the IDHS Integrated Eligibility System (IES). IES is used by the field to enter data provided by the customers applying for benefits to assist in determining eligibility for the SNAP, TANF, and Medicaid programs.

To determine a count for each program, a filter is added to the Business Objects Report. This program calculates the number of program participants based on what has been entered into IES by the providers. Along with the filters, other tools are used to obtain a breakdown of the required data elements such as the age groupings, disability status, gender, etc.

Gender identity and sexual orientation are not currently collected for these programs. The addition of these data fields is being addressed through ongoing change management efforts.

3) Medical

Date Pulled: June 10, 2024

The IDHS Division of Family and Community Services uses Business Objects, which is a software application that pulls information from the IDHS Integrated Eligibility System (IES). IES is used by the field to enter data provided by the customers applying for benefits to assist in determining eligibility for the SNAP, TANF, and Medicaid programs.

To determine a count for each program, a filter is added to the Business Objects Report. This program can calculate the number based on what has been entered into IES by the providers. Along with the filters, other analysis tools are used to get a breakdown of the required data elements such as the age groupings, disability status, gender, etc.

Gender identity and sexual orientation are not currently collected for these programs. The addition of these data fields is being addressed through ongoing change management efforts.

4) The Emergency Food Assistance Program (TEFAP) Date pulled: June 18, 2024

The IDHS Division of Family and Community Services uses a document called the Service Report to collect data for TEFAP, which is submitted by TEFAP providers each quarter. The information by the providers at the time of service and then entered into the Illinois Emergency Food Portal. That information is then entered into the Illinois SharePoint portal on the Program Data Performance Report.

TEFAP's primary focus is on rapid, efficient distribution of emergency food aid with minimal barriers to access. Many TEFAP distribution sites operate with limited staff and volunteers, lacking the capacity to consistently collect and manage additional demographic data. There are also concerns that requesting additional sensitive information other than the minimal required eligibility requirements may deter some individuals from seeking necessary food assistance. This is an ongoing change management discussion on how to best serve the customers while complying with ERJA.

5) Emergency and Transitional Housing (ETH) Date pulled: June 18, 2024

The IDHS Division of Family and Community Services uses a document called the Service Report to collect data. which is submitted quarterly by the providers. IDHS staff then enters the information collected into the Illinois Emergency Food Portal. That information is then entered in the Illinois SharePoint portal on the Program Data Performance Report. Sexual Orientation is not currently being collected by the ETH program; this is being addressed through ongoing change management efforts.

6) Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Date pulled: May 10, 2024

The IDHS Division of Family and Community Services collects and reports data for this program using Illinois Women, Infants, and Children (IWIC), a web-based system used by contracted local health departments and not-for-profit organizations to enroll clients into the USDA-funded WIC Program. The system captures demographic, socio-economic, health, and nutritional information to determine eligibility for WIC. The IWIC system data is kept in a Microsoft SQL database and has built-in reports, such as race/ethnic composition, and staff can query and report the data using Microsoft SQL Server Tools.

Gender identity and sexual orientation are not currently collected. The addition of these data fields is being addressed through ongoing change management efforts.

7) Teen REACH

Date pulled: June 6, 2024

The IDHS Division of Family and Community Services uses Business Objects, a software application that pulls information from ECS which is used to enter data of teens enrolled in the program. Individual Teen REACH programs collect demographic data on youth participants generally at the time of enrollment into the program. Gender, race, and ethnicity are self-reported by the youth or parent as part of intake. This information along with other program information is recorded by IDHS staff into the IDHS eCornerstone System (ECS).

To determine the count for each, a query is run against the database tables which contain the data which has been entered into ECS. Separate queries are used to get a breakdown of the required data elements (age groupings, disability status, gender, etc.).

Gender identity and sexual orientation are not currently collected for these programs. The addition of these data fields is being addressed through ongoing change management efforts.

8) Title XX Donated Funds Initiative (DFI) - Senior Services

Date pulled: June 12, 2024

The IDHS Division of Family and Community Services staff uses an Excel database to collect quarterly data on race, which is entered from paper applications collected by the program providers. The program verifies the customers are over 60 years of age upon entry into the program but does not collect actual age of the customer. Sex, gender identity, sexual orientation, disability, and primary language are not currently being collected.

Program staff are working on a change management process to integrate the collection of enhanced demographic categories from community providers.

9) Substance Use Disorder Treatment and Intervention

Date pulled: May 16, 2024

The IDHS Substance Use, Prevention and Recovery Division uses the Departments Automated Reporting and Tracking System (DARTS) to collect demographic disposition data. All contracted substance usage disorder treatment providers use DARTS to report services provided that are reimbursed through State, federal, or Medicaid Fee-For-Service fund allocations. This data is processed on a IDHS mainframe computer and transferred to a SQL Server. SUPR staff uses Tableau, a visual analytics software, to connect to the DARTS data on the SQL Server and perform analysis to identify the ERJA demographic disposition information/data reported here.

The DARTS data is limited and does not collect all of the ERJA required demographic dispositions, specifically gender, sexual orientation, and disability status. DARTS is an older legacy billing system with very little flexibility for adjustments or for the addition of fields, and staff is unable to incorporate additional demographic dispositions. IDHS is in the process of identifying a different set of data collection tools for this program and for other programs within the Division of Substance Use Prevention and Recovery. The addition of the data fields is being addressed through ongoing change management efforts.

10) Child Care Assistance Program (CCAP)

Date pulled: June 11, 2024

The IDHS Division of Early Childhood captures data for the Child Care Assistance Program (CCAP) using a paper application process. Program providers submit applications to IDHS, and IDHS then submits the application to Child Care Resource and Referral (CCRR) agencies and other providers that are contracted to manage customer cases. The data is also entered into the Child Care Management System and stored on an IBM DB2 Mainframe system. Data collected includes demographic information to capture a comprehensive view of a child and family, and includes, but is not limited to, age, income and employment information, and city and county of residence.

Gender identity and sexual orientation are not currently collected for these programs. The addition of these data fields is being addressed through ongoing change management efforts.

11) FIRST.IL

Date pulled: June 12, 2024

The IDHS Division of Mental Health staff collects demographic data using Crystal Reports, a Windows-based report writer solution that allows for the creation of reports and dashboards from a variety of data sources.

12) Vocational Rehabilitation (VR) Date Pulled: June 12, 2024

The IDHS Division of Rehabilitative Services uses an IDHS program, WebCM, to collect demographic data for the Vocational Rehabilitation (VR) program. This data aligns with demographic dispositions for ERJA except for when the Federal Department of Education Rehabilitation Services Administration mandates supersede the ERJA mandates. All data is pulled by IDHS staff using the WebCM database. IDHS staff has completed changes to the database to reflect the expanded dispositions of ERJA. Since May 2024, VR has been in compliance with demographic disposition collection efforts mandated by ERJA.

13) Domestic Violence Prevention Date pulled: June 6, 2024

The IDHS Division of Family and Community Services uses Infonet, a web-based data and case management system designed by the Illinois Criminal Justice Information Authority, to collect Domestic Violence Prevention program data. Infonet is used by domestic violence and sexual violence service providers statewide to capture data including demographic information, disability status, socio-economic status, customer issues at program entry, housing information, client services, and group services, with several subcategories. Infonet has reports readily available and IDHS has the ability to review and run reports using a filtering function.

Currently, Infonet captures race/ethnicity information based upon ERJA requirements. Sex is not collected within Infonet. Gender and sexual orientation are captured following ERJA requirements with the exception of the Questioning and/or Unsure category, and separate categories for gay and lesbian. Disability status is captured, with categories for both physical disabilities and developmental disabilities. Special Needs are also identified. Age is captured with different categories than ERJA requires. Age is captured 0-1, 2-3, 4-5, 6-7, 8-9, 10-11, 12-13, 14-15, 16-17, 18-19, 20-29, 30-39, 40-49, 50-59, 60-64, 65+. Primary language is captured following ERJA requirements with additional languages included.

Race and Ethnicity

The Act provides that IDHS "shall use the same racial and ethnic classifications for each program." 20 ILCS 65/20-15(a). The enumerated classifications are:

- (1) American Indian and Alaska Native alone.
 - (2) Asian alone.
 - (3) Black or African American alone.
- (4) Hispanic or Latino of any race.
- (5) Native Hawaiian and Other Pacific Islander alone.
 - (6) White alone.
 - (7) Some other race alone.
 - (8) Two or more races.

Id. The Act further allows for IDHS to "further define the racial and ethnic categories[.]" Id.

The Act Further states that if

a program administered by the Board, or the Department is subject to federal reporting requirements that include the collection and public reporting of statistical data on the racial and ethnic demographics of program participants, the Department may maintain the same racial and ethnic classifications used under the federal requirements if such classifications differ from the classifications listed in the appropriate subsection.

As IDHS is required to comply with federal reporting requirements for Supplemental Nutrition Program for Women, Infants, and Children (IWIC) and Domestic Violence, Sexual Assault, and Human Trafficking, IDHS has provided information relating to the following categories in its report.

Ethnicity

Per 7 CFR 272.6(g), State agencies that administer **SNAP** are required to collect data on participant's race and ethnicity in the manner specified by Food and Nutrition Services ("FNS"). The regulations provide that the application form must clearly indicate that the information is voluntary and that it will not affect eligibility or the level of benefits. 7 CFR 272.6(g) also require State agencies to develop alternative means of collecting race and ethnicity data on households when the information is not provided voluntarily by the household on the application form. These alternative means of data collection shall not include observation (also known as visual observation).

Race and Ethnic Categories, Two-Question Format: To provide flexibility and ensure data quality, separate categories shall be used when collecting and reporting race and ethnicity. Ethnicity shall be collected first. Respondents shall be offered the option of selecting one or more racial designations. Recommended instructions accompanying the multiple responses for race should specify "Mark one or more" or "Select one or more." The minimum categories for data on race and ethnicity compliance reporting are defined as follows:

Ethnicity:

- (1) Hispanic or Latino. A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term "Spanish origin" can be used in addition to "Hispanic or Latino."
 - (2) Not Hispanic or Latino.

Race:

- (1) American Indian or Alaskan Native. A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.
- (2) Asian. A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.
- (3) Black or African American. A person having origins in any of the black racial groups of Africa. Terms such as "Haitian" or "Negro" can be used in addition to 'Black or African American.'
- (4) Native Hawaiian or Other Pacific Islander. A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
- (5) White. A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

A State agency may have categories for race in addition to the ones required by FNS; however, the additional categories must be mapped and extracted to the FNS required categories. Provision shall be made to report the number of respondents in each racial category who are Hispanic or Latino. Program applicants/participants may not be required to furnish information on their race or ethnicity unless this information is necessary to determine the applicant's eligibility to receive a benefit or to determine the amount of benefit to which an eligible participant may be entitled. Self-identification by the applicant/participant is the preferred method of obtaining characteristic data.

Domestic Violence Prevention Intervention is funded by the Family Violence Prevention and Services Program. It should be noted that for this program, states may share aggregate data and non-identifying demographic information. Data must meet Federal Family Violence and Prevention Services Administration (FVPSA) confidentiality standards.

It is also required by FVPSA that underserved population information is captured. States must review their state demographics and other relevant metrics at least every three years or explain why this process in unnecessary. Underserved populations are defined as populations who face barriers in accessing and using victim services, and includes populations underserved because of geographic location, religion, sexual orientation, gender identity, underserved racial and ethnic populations, and populations underserved because of special needs including language barriers, disabilities, immigration status, and age. Individuals with criminal histories due to victimization and individuals with substance use disorders and mental health issues are also included in this definition.

Ethnicity

American Indians (including Alaska Natives, Eskimos, and Aleuts); Asian American; Native Hawaiians and other Pacific Islanders; Blacks and Hispanics. This underserved populations' definition also includes other population categories determined by the Secretary or the Secretary's designee to be underserved.

Sex

To strengthen the non-discrimination requirements related to sexual orientation and gender identity, **Domestic Violence Prevention** captures specific language related to transgender and gender non-conforming individuals.

Statistical Data

The key below corresponds to the data/information contained in each chart below:

- An "x" indicates when a demographic disposition has 10 or fewer people.
- A blank indicates that data for a demographic disposition is not collected.
- A "0" indicates that data for a demographic disposition is collected, but no program participants have selected that category as of when the report was pulled.

GENERAL NOTES

- Some programs collect Race information that includes more dispositions than is required by ERJA. For the purposes of this report, only the ERJA required dispositions have been listed.
- Middle Eastern/North African as a Race has not been collected. This additional disposition is being addressed through ongoing change management.

1. Temporary Assistance for Needy Families (TANF)

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	More	No Race Specified
109,211	240	2,878	40,496	674		32,143		1,777	31,003

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Non-Hispanic/Latino	Unknown
109,211	8,881	67,806	32,524

Age

The total number of program participants,	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
109,211	75,701	4,189	16,128	9,836	2,864	470	23

Sex

The total number of program participants Female		Male	Question not answered	Other category not specified
109,211	65,403	43,808	0	

<u>D</u>isability Status

The total number of program participants,	Disabled	Other category not specified - please list and provide counts
109,211	1,421	

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer
109,211								

NOTES: Sexual Orientation was not captured in TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF.) The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
109,211					

NOTES: Gender Identity was not captured in TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF.) The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
109,211	20,563	2,405	X	X	0	X	538	85,705	х

2. Supplemental Nutrition Assistance Program (SNAP)

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	More	No Race Specified
2,506,303	9,751	67,248	738,295	11,708		1,025,432		36,751	617,118

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Non-Hispanic/Latino	Unknown
2,506,303	401,193	1,456,822	648,288

Age

The total number of program participants,	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
2,506,303	970,995	198,316	353,851	293,220	207,063	220,119	262,739

Sex

The total number of program participants	Female	Male	Question not answered	Other category not specified
2,506,303	1,373,075	1,133,225	x	

<u>D</u>isability Status

The total number of program participants,	Disabled	Other category not specified - please list and provide counts
2,506,303	345,896	

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer
2,506,303								

NOTE: Sexual Orientation was not captured in SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM – (SNAP) EDUCATION. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
2,506,303					

NOTE: Gender Identity was not captured in SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM – (SNAP) EDUCATION. The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
2,506,303	373,861	135,685	4,056	5,154	321	1,403	7,460	2,286,521	х

3. Medical

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified
4,192,183	16,203	144,001	940,360	27,918		1,846,060		72,167	1,145,474

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Non-Hispanic/Latino	Unknown
4,192,183	826,496	2,166,951	1,198,736

Age

The total number of program participants,	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
4,192,183	1,601,143	410,254	603,980	469,158	363,573	353,720	390,355

Sex

The total number of program participants	Female	Male	Question not answered	Other category not specified
4,192,183	2,266,753	1,925,388	42	

<u>D</u>isability Status

The total number of program participants,	Disabled	Other category not specified - please list and provide counts	
4,192,183	442,509		

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer
4,192,183								

NOTES: Sexual Orientation was not captured for the Medical Program. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
4,192,183					

NOTES: Gender Identity was not captured for the Medical Program. The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
4,192,183	946,151	377,363	8,321	10,827	583	2,375	11,530	3,657,031	х

4. The Emergency Food Assistance Program (TEFAP)

Race

Number of meals provided	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
6,748,952												

NOTES: Race was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified
109,211		

NOTES: Ethnicity was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Age

Number of program participants	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
6,748,952							

NOTES: Age was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Sex

Number of program participants	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
6,748,952				

NOTES: Sex was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Disability Status

Number of program participants	DISABLED	NOT DISABLED	UNKNOWN
6,748,952			

NOTES: Disability Status was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Sexual Orientation

Number of program participants	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTI TY NOT LISTED	PREFER NOT TO ANSWER	OTHER CATEGORY NOT SPECIFIED
6,748,952									

NOTES: Sexual Orientation was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Gender Identity

Number of program participants.	MAN	WOMAN	NON-BINARY, GENDER NON- CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
6,748,952								

NOTES: Gender Identity was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to barriers to collecting this information at the provider level to collect in-depth demographics. This will be addressed through ongoing change management processes.

Primary or Preferred Language

Total number of	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
participants									
6,748,952									

Notes: Primary or Preferred Language was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM due to challenges in collecting this information at the provider level to collect in-depth demographics

5. Emergency and Transitional Housing (ETH)

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified
25,492	193	149	14,658	129	0	8,318	2,045		

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified
25,492	3,600	

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
25,492	6,424	5,645		8,061	3,461	1,901	

Sex

The total number of program participants	Female	Male	Other category not specified
25,492	11,398	14,094	0

<u>D</u>isability Status

The total number of program participants	English	Non-English Primary Language	Spanish	Polish	Chinese (including Mandarin, Cantonese)
25,492	23,004	1,300	1,128	Х	х

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer	Other category not specified
25,492									

NOTES: Sexual Orientation is not captured for EMERGENCY AND TRANSITIONAL HOUSING The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non- conforming	Other	Prefer not to answer	Other category not specified
25,492	14,094	11,398	0	0	0	0

Primary or Preferred Language

The total number of program participants	English	Non- English Primary Language	Spanish	Polish	Chinese (including Mandarin, Cantonese)	Tagalog (Including Filipino)	Hindi	Arabic	French
25,492	23,004	1,300	1,128	Х	х	_			40

6. Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone
36,914	200	187	11,754	79		19,746	4,948

Ethnicity The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified - please list and provide counts
186,554	82,974	

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
36,914	1,551	2,674	9,663	9,800	6,357	5,096	1,773

Sex

The total number of program participants	Female	Male	Other category not specified
36,914	11,951	24,963	

Disability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified - please list and provide counts
36,914		

NOTES: Disability Status is not captured for WOMEN, INFANTS AND CHILDREN - WIC PROGRAM. The addition of this disposition is being addressed through ongoing change management.

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer	Other category not specified - please list and provide counts
36,914									

NOTES: Sexual Orientation is not captured for WOMEN, INFANTS AND CHILDREN - WIC PROGRAM. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer	Other category not specified - please list and provide counts
36,914						

NOTES: Gender Identity is not captured for WOMEN, INFANTS AND CHILDREN - WIC PROGRAM. The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

The total number of program participants	Non-English Primary Language	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Other language not specified
36,914	1,323	1,125	35	х	х	х	66	94

7. Teen REACH

Race

The total number of program participants,	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified
10,579	433	192	5418	76		3993		355	110

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Non-Hispanic/Latino	No Ethnicity	Other category not specified
10,579	3054	7,408	110	х

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
10579	10349	227	x	х	0	0	0

Sex

		Provide the distinct number of individuals counted for each sex category.					
The total number of program participants	Female	Male	Non-Binary	Other category not specified - please list and provide counts	Other category not specified - please list and provide counts		
10,579	4894	5650	35				

Disability Status

The total number of program participants Developmental Delay		Developmental Disabilities	Other	
10,579	x	х	72	

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer	Other category not specified
10,579									

NOTES: Sexual Orientation is not captured for TEEN REACH due to privacy concerns and the safety and well-being of program participants.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non- conforming	Other	Prefer not to answer	Other category not specified - please list and provide counts
10,579	4,894	5,650	35			

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
10,579	9,708	661	Х	15	Х		Х	195	

8. Title XX Donated Funds Initiative (DFI) - Senior Services

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified	Hispanic or Latino of any race
8,787	х	43	1,283	x		7,073	162	14		202

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified - please list and provide counts
8,787	82,974	

NOTES: Ethnicity was not captured for TITLE XX DFI SENIOR SERVICES. The addition of this disposition is being addressed through ongoing change management.

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
8787 All participants are 60+							

NOTES: Age was not captured for TITLE XX DFI SENIOR SERVICES. To be a participant in this program you must be 60+ years old. Age is verified upon program entry.

Sex

The total number of program participants	Female	Male	Other category not specified
8,787			

NOTES: Sex was not captured for TITLE XX DFI SENIOR SERVICES. The addition of this disposition is being addressed through ongoing change management.

Disability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified
8,787		

NOTES: Disability Status was not captured for TITLE XX DFI SENIOR SERVICES The addition of this disposition is being addressed through IDHS' ongoing change management process.

Sexual Orientation

The total number of program participants	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer
8,787							

NOTES: Sexual Orientation was not captured for TITLE XX DFI SENIOR SERVICES. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
8,787					

NOTES: Gender was not captured for TITLE XX DFI SENIOR SERVICES The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

The total number of program participants	Non-English Primary Language	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Other language not specified
8,787								

NOTES: Primary Language was not captured for TITLE XX DFI SENIOR SERVICES The addition of this disposition is being addressed through ongoing change management.

9. Substance Use Disorder Treatment and Intervention

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races
36,914	200	187	11,754	79		19,746	4,948	

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified
36,914	6,619	

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
36,914	1,551	2,674	9,663	9,800	6,357	5,096	1,773

Sex

The total number of program participants	Female	Male	Other category not specified
36,914	11,951	24,963	

<u>D</u>isability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified
36,914		

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed
36,914							

NOTES: Sexual Orientation for Substance Use Disorder Treatment and Intervention is not being collected. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
36,914					

NOTES: Gender Identity for Substance Use Disorder Treatment and Intervention is not being collected. The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

The total number of program participants	Non-English Primary Language	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Other language not specified
36,914	1,323	1,125	35	х	х	х	66	94

10. Child Care Assistance Program

Race

The total number of program participants, regardless of demographic category.	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified
Children Receiving Care –									
19,5487	251	3,217	78,673	0		25,012	4,245	79,431	

Ethnicity

The total number of program participants	Latina/Latino/Latinx/Hispanic	Other category not specified
Children Receiving Care - 195487	48413	

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
195,487	195,400	87					

Sex

The total number of program participants,	Female	Male	Other category not specified - please list and provide counts
Children Receiving Care – 195,487	96,546	98,034	Not Provided - 907

<u>D</u>isability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified
195 <u>.</u> 487		

NOTES: Disability Status was not captured for Child Care Assistance Program. The addition of this disposition is being addressed through ongoing change management.

Sexual Orientation

Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer

NOTES: Sexual Orientation was not captured for Child Care Assistance Program. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

Man	Woman	Non-binary, gender non- conforming	Other	Prefer not to answer	Other category not specified - please list and provide counts

NOTES: Gender Identity was not captured for Child Care Assistance Program due to privacy concerns and the safety and well-being of program participants.

Primary or Preferred Language

Non-English Primary Language	Spanish	Polish	Chinese (including Mandarin, Cantonese)	Tagalog (Including Filipino)	Hindi	Arabic	English	Not Collected
	281						11,991	183,215

11. FIRST.IL

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Black	Native Hawaiian and Other Pacific Islander	Middle Eastern North African	White/European American	Some Other Race Alone	Two or More Races	No Race Specified
321	13	х	106	0	0	143	50		

Ethnicity

The total number of program participants.	Latina/Latino/Latinx/Hispanic	Other category not specified
321	70	251

Age

The total number of program participants	18 and under	19-24	25-34	35-44	45 - 54	55-64	65+
321	63	133	98	24	х	0	х

Sex

The total number of program participants	Female	Male	Other category not specified
321	144	176	x

<u>D</u>isability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified
321		

NOTES: Disability Status was not captured for FIRST IL. The addition of this disposition is being addressed through ongoing change management.

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed
321							

NOTES: Sexual Orientation was not captured for FIRST IL. The addition of this disposition is being addressed through ongoing change management.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer
321					

NOTES: Gender Identity was not captured for FIRST IL. The addition of this disposition is being addressed through ongoing change management.

Primary or Preferred Language

The total number of program participants	Non-English Primary Language	Spanish	Polish	Chinese (including Mandarin, Cantonese)	Tagalog (Including Filipino)	Hindi	Arabic	Other language not specified
321								

NOTES: Primary or Preferred Language was not captured for FIRST IL. The addition of this disposition is being addressed through ongoing change management.

12. Vocational Rehabilitation

Race

Program Count	American Indian/Alaskan Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	No Race Specified	Two or More Races	White
31,707	109	899	6,860	53	1,311	794	21,681

Ethnicity

The total number of program participants.	Latina/Latino/Latinx/Hispanic	Non-Hispanic/Latino	Indigenous	
31,707	6,021	25,593	93	

Age

Program Count	18 and under	19-24	25-34	33-44	43-54	53-64	65+
31,707	13,141	11,985	2,653	1,509	1,138	984	297

Sex

Program Count	Female	Male
31,707	12,880	18,827

<u>D</u>isability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Other category not specified
31,707	31,707	

Sexual Orientation

Program Count	Bisexual	Gay	Lesbian	Other category not specified	Prefer not to answer	Queer	Straight	Unanswered	Unsure
31,707	29	x	x	x	522	x	987	30,104	39

Gender Identity

Program Count	Gender non-conforming	Man	Non-binary	Other category not specified	Prefer not to answer	Unanswered	Woman
. rogram count			11011 2111011 7				
31,707	25	9,480	150	13	107	15,480	6,452

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
31,707	29,524	1,381	17	13	Х	Х	67	705	

13. Domestic Violence Prevention

Race

The total number of program participants	American Indian/Alaskan Native	Asian/Asian American	African American/Blac k		Middle Eastern North African	White/Europea n American	Some Other Race Alone	Two or More Races	No Race Specified	South Asian	Asian OR South Asian	MENA OR White	Other category not specified
46,338	503	989	13,365	117	596	21,810		1,597	1,309	145	1,130	22,384	

Ethnicity

The total number of program participants.	e total number of program participants. Latina/Latino/Latinx/Hispanic		Other category not specified		
46,338	11,033	35,305			

Age

The total number of program participants	0-17	18-29	30-39	40-49	50-59	60-64	65+	Unknown
46,338	7708	11,222	12,965	8,083	3,990	1,083	1,456	242

NOTE: The DOMESTIC VIOLENCE PROGRAM collects Age data according to federal reporting guidelines which are different than the ERJA guidelines.

Sex

The total number of program participants	Female	Male
46,338		

^{*}NOTE: Sex is not captured for the DOMESTIC VIOLENCE PROGRAM as a separate disposition. It is collected and reported with Gender Identity (see below).

Disability Status

The total number of program participants	Please provide the type of disability status tracked with counts	Not reported	Unknown
46,338	Disabling Condition: 1,268	2,009	1,778

Sexual Orientation

The total number of program participants	Bisexual	Gay	Lesbian	Queer	Questioning and/or unsure	Straight (heterosexual)	Additional category/identity not listed	Prefer not to answer	Unassigned	Homosexual /Gay /Lesbian	Unknown
46,338	1,268	*		103		29,735	200	2,733	3,798	509	946

^{*}NOTE: Gay/Lesbian are only captured as one category: Homosexual/Gay/Lesbian for the DOMESTIC VIOLENCE PROGRAM.

Gender Identity

The total number of program participants	Man	Woman	Non-binary, gender non-conforming	Other	Prefer not to answer	Transgender female (male to female)	Transgender male (female to male)	Other category not specified
46,338	7,297	38,544	66	35	296	53	47	

Primary or Preferred Language

Total number of participants	English	Spanish	Polish	Chinese	Tagalog	Hindi	Arabic	Language not listed	Prefer not to answer
46,338	42,064	3,398	207	25	4	17	174	470	

This report is transmitted on behalf of Dulce M. Quintero, IDHS Secretary Designate. For additional copies of this report or more specific information, please contact Caronina Grimble, IDHS Director of the Office of Strategy, Equity, and Transformation, caronina.grimble@illinois.gov, 312-793-3970.