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JB Pritzker
Governor

David Harris
Director

STATE OF ILLINOIS
DEPARTMENT OF REVENUE

MEMORANDUM

To: The Honorable Don Harmon
Senate President

The Honorable Emanuel "Chris" Welch
Speaker of the House

The Honorable John Curran
Senate Republican Leader

The Honorable Tony McCombie
House Republican Leader

The Honorable Susana A. Mendoza
Illinois State Comptroller

Tim Anderson
Secretary of the Senate

John Hollman
Clerk of the House of Representatives

From: David Harris *David Harris*
Director

Date: December 10, 2024

RE: Annual Report of Collection Activities

As required by statute, I am submitting the annual report of the Illinois Department of Revenue's efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2024.

Throughout FY24, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information;
- timely referral of overdue accounts for collection action;
- the requirement to continue to refer debt to the Illinois Office of the Comptroller.

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY24, the program has successfully recovered \$9,151,374 from an inventory of other State agency's aged receivables. IDOR continues to encourage state agencies to place their delinquent debts with our collection firms.

Revenue Debt Collection Bureau

Agency's debt accepted by the Bureau

Fiscal Year 2024: July 2023 - June 2024

Collection Firm/ State Agency	# Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery Rate
Harris & Harris						
Environmental Protection Agency ¹	106	\$38,071	\$0	\$0	\$0	0.00%
Harris & Harris totals	106	\$38,071	\$0	\$0	\$0	0.00%
Harvard Collection Services						
Board of Education	0	\$0	\$5,834	\$990	\$4,845	0.00%
Commerce Commission	2,458	\$1,374,595	\$14,944	\$2,273	\$12,671	1.09%
Teacher Retirement System	4	\$198,070	\$1,800	\$297	\$1,503	0.00%
Financial & Professional Regulations ²	1	\$4,425	\$18,341	\$2,953	\$15,388	414.48%
Human Services	35,403	\$64,154,715	\$9,215,085	\$180,937	\$9,034,148	14.36%
Inspector General	4	\$96,996	\$3,750	\$675	\$3,075	3.87%
IL State Police	14	\$196,078	\$5,793	\$666	\$5,127	2.95%
Lottery	50	\$790,275	\$90,997	\$16,379	\$74,617	11.51%
Harvard Collection Services totals	37,934	\$66,815,154	\$9,356,544	\$205,170	\$9,151,374	14.00%
Grand Totals	38,040	\$66,853,225.00	\$9,356,543.50	\$205,169.93	\$9,151,373.57	14.00%

1. EPA placed 106 cases late in the fiscal year, thus no recoveries are reflected with their debt in FY24 due to the timing.
 2. Financial & Professional Regulations' recoveries reflect debts placed late in the previous fiscal year, thus a "414.48%" recovery rate.

