



Land of Lincoln Goodwill

Programmatic and State Funding Overview

In Fiscal Year 2019, the Illinois Department of Human Services (IDHS) and the Illinois Department of Central Management Services (CMS) had grants, fee-for-service agreements, and contracts with Land of Lincoln Goodwill for a variety of programs and services. These awards and contracts all continue for Fiscal Year 2020. The majority of these programs relate to providing work experiences and vocational training for people with disabilities. The sole exception is that Land of Lincoln Goodwill is also a provider in the Teen REACH program.

IDHS and CMS reviewed the most recent audits of and applications between FY 2016 and FY 2019 to these programs and Land of Lincoln Goodwill was largely in compliance with the terms of the law, grants, and contracts. Though there were some violations, they were minor; a financial audit report submitted late and an employee who had not submitted all required paperwork in a timely fashion.

There is one significant violation in Land of Lincoln Goodwill's record in the past five years. In FY 2016, IDHS's Department of Rehabilitation Services suspended a programmatic relationship with the provider because it found that they had falsified financial information.

More detailed information about each grant, fee-for-service program, and contract are provided in this report.

Grant Programs

Teen REACH (Responsibility, Education, Achievement, Caring and Hope) – IDHS

Teen REACH is a program that provides a safe environment with caring adult role models to help youth improve academic achievement and develop life skills. It is targeted at youth ages 6-17, and most participants (85%) are between the ages of 11 and 17. They must also have an identified risk-factor, such as coming from a family experiencing poverty, coming from a single-family household, experiencing behavior or truancy issues, or experiencing violence. Core services include programs to improve educational performance, life skills training, parental involvement, adult mentorship, and service-learning.

Land of Lincoln Goodwill’s “Good Guides” Teen REACH program is primarily focused on mentoring, with an emphasis on helping youth prepare for and apply to college. They attempt to match youth with mentors who come from similar backgrounds.

It has memorandums of understanding with Lanphier High School and Franklin Middle School in Springfield, which both recommend students to the program. As of the provider’s 2019 report, it was seeking a similar arrangement with Southeast High School.

IDHS awards Teen REACH grants via a competitive notice of funding opportunity process, subject to the Grant Accountability and Transparency Act.

FY 19 Expenditures: \$115,355.23 (as of 7/18/19)

Youth Served: 66

Most Recent Grant Award: FY 19

Next Notice of Funding Opportunity: FY 21 (Issued in spring FY 20)

Land of Lincoln Goodwill's most recent Teen REACH periodic performance review took place in FY 17. IDHS found one minor violation: Land of Lincoln Goodwill submitted its auditor's report to IDHS 132 days after they received it. However, they were required to submit it within 30 days of receipt or 180 calendar days after the end of the audit period, whichever is earlier.

Title XX Donated Funds Initiative Developmental Disabilities/Mental Health – IDHS

The Title XX Donated Funds Initiative Developmental Disabilities/Mental Health is a career-oriented program to help individuals with disabilities improve their social adaptation and integration. Providers assist participants in acquiring academic or vocational skills that will help them obtain, retain, or improve employment and overcome barriers to employability.

Land of Lincoln Goodwill operates two separate but related training programs for individuals with developmental disabilities and mental illnesses: A Developmental Training Program and a Janitorial Training Program. The Title XX funds allow the provider to serve individuals who have a developmental disability or mental illness but do not fall under a Medicaid Waiver.

FY 19 Expenditures: \$45,487.00 (as of 7/18/19)

Individuals Served: 6

Most Recent Grant Award: FY 20

Next Notice of Funding Opportunity: FY 21

IDHS awards Title XX grants via a process outlined in the federal law that governs the block grant. IDHS's most recent on-site review of Land of Lincoln Goodwill's use of Title XX funds was in FY 16. It found no violations.

Fee-for-Service Programs

Community Day Services – IDHS

Community Day Services is a program that focuses on the development and enhancement of daily life skills and economic self-sufficiency for people with developmental disabilities. The training must take place outside the home and must be designed to foster the acquisition of skills, appropriate behavior, greater independence, and personal choice. The program must help participants improve or retain activities such as motor skills, attention span development, problem-solving, grooming, dressing, toileting, eating, communicating, reducing maladaptive behaviors, quantitative skills, capacity for independent living, or enhancement of productive work activities.

Land of Lincoln Goodwill's Community Day Services are encompassed by the Developmental Training Program and Janitorial Training Program already described.

FY 19 Expenditures: \$256,578.60 (as of 7/18/19)

Individuals Served: 24

Community Day Services are a fee-for-service program governed by Medicaid. In order to qualify, providers must first fill out an initial site application with the Department of Healthcare and Family Services. It then must be approved by IDHS's Bureau of Accreditation, Licensure, and Certification (BALC). Finally, the actual program is run by IDHS's Department of Developmental Disabilities (DDD). Providers submit requests for reimbursement to the program. The State pays initially and then receives a Medicaid match.

There are two ways programs for people with disabilities that fall under Medicaid Waivers can be audited. One is the periodic review by BALC, and the other is a randomly-selected person-centered review conducted by DDD. Land of Lincoln Goodwill has never been audited via the latter process, because none of the program participants there have ever been randomly selected.

It was most recently subject to a BALC audit in FY 19. IDHS found one violation. There was no record that an employee had completed all of his or her necessary paperwork with the Department of Public Health, the Department of Children and Family Services, and the Department of Healthcare and Family Services.

Supported Employment – Group – IDHS

Supported Employment – Group is a program that provides supports and services to people with developmental disabilities by providing work for compensation in a community-integrated work environment where people without disabilities are also employed. The program is designed to promote regular interaction with people with disabilities who are not paid caregivers or service-providers. Providers must offer flexible hours of service and ensure that participants interact with co-workers and the public to the same extent as employees without disabilities in comparable jobs. In a group setting, one employee coaches several program participants at the same time.

Land of Lincoln Goodwill's Supported Employment services are encompassed by the Developmental Training Program and Janitorial Training Program already described.

FY 19 Expenditures: \$73,622.54 (as of 7/18/19)

Individuals Served: 6

Qualifications for the program and the audit cycle are identical to the Community Day Services Program. The results of the FY 19 BALC audit referenced above are also applicable to this program.

Supported Employment – Individual – IDHS

Supported Employment – Individual is a program that provides supports and services to people with developmental disabilities by providing work for compensation in a community-integrated work environment where people without disabilities are also employed. The program is designed to promote regular interaction with people with disabilities who are not paid caregivers or service-providers. Providers must offer flexible hours of service and ensure that participants interact with co-workers and the public to the same extent as employees without disabilities in comparable jobs. In an individual setting, an employee provides one-on-one coaching to a program participant.

Land of Lincoln Goodwill's Supported Employment services are encompassed by the Developmental Training Program and Janitorial Training Program already described.

FY 19 Expenditures: \$37,750.67 (as of 7/18/19)

Individuals Served: 6

Qualifications for the program and the audit cycle are identical to the Community Day Services Program. The results of the FY 19 BALC audit referenced above are also applicable to this program.

Contracts

State Use Program – CMS

The Department of Central Management Services contracts with Land of Lincoln Goodwill through the State Use Program (30 ILCS 500/45-35) for janitorial services at State facility locations in the Springfield area. There are currently three contracts in place with Land of Lincoln Goodwill.

<u>Contract</u>	<u>Terms (including renewals)</u>	<u>Locations Serviced</u>	<u>FY19 Amount Spent</u>	<u>Number of Disabled Persons Employed</u>	<u>Disabled Worker Pay-rate</u>
CIP8108077	11/01/17-10/31/22	900 S Spring St.	\$5,580.00	3	\$9.25 per hour and above
4100108646	07/01/18-07/31/23	833-835 S Spring St.	\$24,000.00	5	\$9.25 per hour and above
CIP5901760	01/01/15-12/31/19	822 S College; 110 W Lawrence; 2946 Old Rochester Rd; 830 S Spring St.	\$109,920.00	3	\$9.25 per hour and above

The statutorily-established State Use Committee facilitates the purchase of products and services of persons with a significant physical, developmental, or mental disability or a combination of any of those disabilities who cannot engage in normal competitive employment due to the significant disability or combination of those disabilities.

The State Use Coordinator acts as a liaison between Not-for-Profits (NFPs), the State Use Committee, and State agencies by collecting information, responding to inquiries, and resolving issues. The role also includes monitoring the quality of products and services provided to State agencies; providing technical assistance to participating NFPs; and monitoring enrollment in the Diversity Compliance on-line certification system.

NFPs are required to be certified as a State Use Program vendor through the Diversity Compliance on-line certification system managed by CMS to be eligible to receive State Use contracts. State Use vendors are required to re-certify annually.

There are specific qualifications for an NFP to participate in the State Use Program. NFPs must meet the following guidelines:

- Comply with Illinois law governing private NFP organizations.
- Be certified as a sheltered workshop by the Wage and Hour Division of the U.S. Department of Labor under Section 14 (c) of the Fair Labor Standards Act or be an accredited vocational program that provides transition services to youth between the ages of 14 ½ and 22 in accordance with individualized education plans under Section 14-8.03 of the School Code and provide residential services at a childcare institution, as defined under Section 2.06 of the Child Care Act of 1969, or at a group home, as defined under Section 2.16 of the Child Care Act of 1969.
- Meet IDHS’s Rehabilitation Services’ Minimum Standards for Certification of Developmental Training Programs or possess a Commission on Accreditation of the Rehabilitation Facilities (CARF) certification.
- Meet bid specifications or the needs of the purchasing agency.
- Set a fair market price.

The State Use Committee does not require the disclosure of the workers' pay rate. The Federal Department of Labor's Wage and Hours division establishes the rate of sub-minimum wage earners. The wage established must be commensurate in proportion to workers who do not have a disability doing the same work AND based upon the worker's individual productivity. The employer must be issued a certificate by the Federal Department of Labor's Wage and Hour Division for such employment as well as for a proposed sub-minimum wage as prescribed above.

To participate in the State Use Program, a work center must be certified by the Wage and Hour Division of the U.S. Department of Labor. State Use vendors must often switch the clients they utilize to perform on the various contracts for a number of reasons. As a result, the Committee does not require a specific wage for each person with a disability, as the rates vary from one client to another. In 2018, the committee began asking for additional information including specific wage rates but not requiring such information to be eligible for a contract award.

The June 2019 State Use Committee agenda for the quarterly meeting included the facilities associated with Land of Lincoln Goodwill contract CIP5901760. The request was to approve a new contract with Land of Lincoln Goodwill for janitorial services at the existing locations in the Springfield area. The Certificate of Assurance supplied by Land of Lincoln Goodwill seemed to indicate that part of the contract cost was to go toward the Qualified Intellectual Disabilities Professionals (QIDP) assigned to the individuals working on the contract. Members of the committee questioned this as they understood that IDHS provides financial support to cover the costs of the QIDPs. The Committee tabled the request for approval to inquire further about this cost being associated with the State Use contract.

The terms of contracts which were tabled at the previous State Use meeting were 01/01/2020 through 12/31/2022 with a total value of \$539,950.

Once a State Use contract is in place the end user works with the vendor to ensure that all requirements of the contract are being met and supplies and/or services are being provided in a satisfactory manner. If supplies and/or services are not being received in a satisfactory manner, CMS intervenes in a contract administration capacity.